

OLIVIA JOHNSON

UX DESIGNER

EXPERIENCE

Specialist | Apple Retail

Sept 2021 - Present

Probe politely to discover the customer's needs by asking series of closed and open-ended questions to best match customers with the right product solution.

Product Designer | Oya

Jan 2022 - Feb 2022

Collaborated with a team of four designers to develop and refine the existing user interface for a personal growth app to enhance the user journey. Conducted usability testings, developed low and high fidelity sketches/wireframes and clickable prototypes.

Interior Design Intern | KSA Interiors

June 2020 - Aug 2020 and Dec 2020 - Jan 2021

Worked on internal projects from preliminary to schematic phase. Assisted with design team on finish boards and binders, presentations and graphic icons. Developed relationships with sales representatives through virtual presentations and material sample requests.

EDUCATION

UX Design Career Track

Springboard

2021 - 2022

Applied UX design principles to 3 projects including prototyping, UI design, and user research.

Bachelor of Science in Interior Design

Virginia Tech

2017 - 2021

Applied Interior Design principles to 13 projects (second year to fourth year). Graduated Cum Laude.

PORTFOLIO

www.oliviajohnsonux.com

CONTACT

ol.johnson52@gmail.com

[linkedin.com/in/oljohnson52](https://www.linkedin.com/in/oljohnson52)

804-908-8515

Richmond, Virginia

INDUSTRY KNOWLEDGE

Product Design

User Interface

User Experience

Design Research

User Journeys/Flows

Usability Testing

Wireframing

Sketches/Prototyping

Information Architecture

Interaction Design

Branding

TOOLS + TECHNOLOGIES

Adobe XD, Figma, Sketch

Invision, Miro

Illustrator, InDesign,

Photoshop

LANGUAGE

English